



Slew Master
QUALITY MANUAL

In compliance with ISO 9001:2015

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1 COMPANY PROFILE

SlewMaster focuses on supplying the North American market with high quality slew rings, slew drives, and hydraulic swivels across different applications. Our products are vital in energy, construction, utilities, manufacturing, agriculture and other similar markets. With our strong technical background and market experience, we have been recognized as one of the most trustworthy suppliers in the market.

SlewMaster's team aims to simplify customer experience through full commitment to working with their customers on finding the most suitable product as per their requirements. Our success has been built on providing the best service possible for our clients, honest and open relationships with our suppliers, continually improving our process and equipment, holding all suppliers, employees and managers involved to a high level of excellence, and a dedicated emphasis on always becoming better at what we do..

Location

Slew Master Inc.
2505 Dunwin Dr, Unit 6
Mississauga, ON
L5L 1T1 Canada

2 POLICY

Quality Policy

Slew Master is committed to providing our clients with high quality slew rings, slew drives and swivels and delivering them on-time every time.

We remain focused on meeting Customer requirements and improving our services while remaining efficient and profitable to ensure our ongoing sustainability.

Objectives are established annually and tracked periodically to ensure our Management System continues to support our Quality Policy.

The Quality Policy statement is reviewed on an annual basis as part of Management Review.

3 SCOPE OF REGISTRATION

The scope of the Quality Management System as it relates to this Quality Manual and supporting documentation is:

Provision of slew rings, slew drives and swivels

This scope is applicable to the location outlined in section 1.2.

3.1 EXCLUSIONS

Clause 8.3 - Design of product

Slew Master offers advice and technical knowledge relating to products and applications but does not design products.

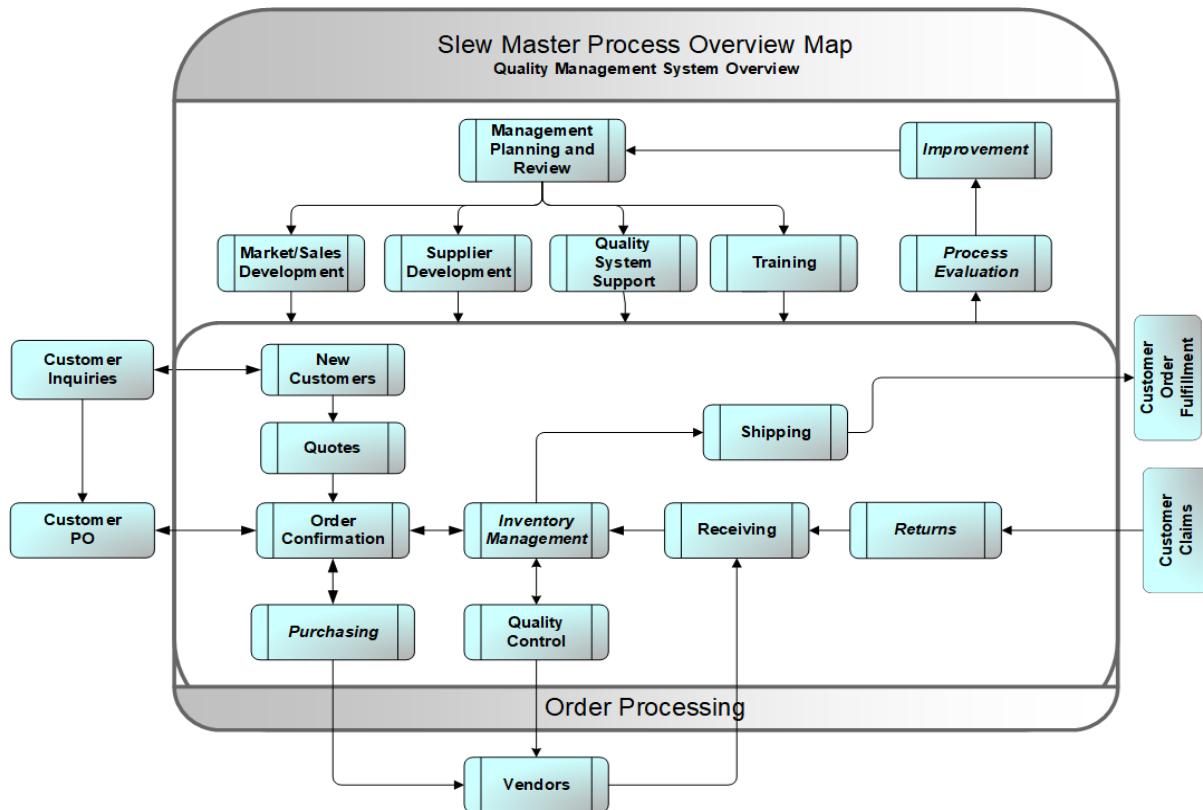
4 QUALITY MANAGEMENT SYSTEM

Slew Master's Quality Management System is compliant with *ISO 9001:2015* and uses this Quality Management System to provide a framework for:

- Ensuring the Strategic direction of the Owners is supported;
- Ongoing and future improvements;
- Focusing on meeting expectations of Interested Parties and key Stakeholders;
- Understanding and controlling the risks associated with consistent process performance and the achievement of the quality objectives set by the Leadership team.

4.1 ORGANIZATIONAL CONTEXT

Slew Master has determined the processes needed to ensure the effective application of the management system for this scope of registration. The inter-relationships of these processes are defined in the process map below.



The documentation and measurement activities needed to ensure the consistency of these processes are outlined or referenced in this manual.

4.2 INTERESTED PARTIES

The Quality Management System is aimed at supporting the expectations and requirements of our key Stakeholders (Interested Parties): Ownership, Staff and our Key Customers.

The specific needs and requirements of these Stakeholder groups are considered in the establishment of the Quality Objectives and controls set out for the Quality Management System.

Changes or additions to the needs or expectations of the Stakeholders and any changes in strategic direction are considered as part of the annual Management Review process and are used as inputs to the updating of Quality Objectives and risk controls used to manage the quality program.

Documented Information

Slew Master has developed a documentation structure that relates policies and processes to internal users and external Customers. In some occasions, step-by-step procedures and/or flowcharts may be used

This structure includes all procedures and records required to demonstrate process effectiveness and the control of risks associated with each processes outlined in section 4.1. Any procedures or records required to comply with ISO 9001:2015 or deemed necessary in ensuring the consistent approach to managing process risks are identified in Process Summaries created for each process.

5 QUALITY MANUAL

This Quality Manual introduces the key processes of **Slew Master** and communicates the scope and intent of the Quality Management System.

This manual also outlines the process for considering key stakeholders and references the processes in place for determining and controlling process risks.

This Manual will be made available to Interested Parties when requested.

5.1 PROCESS SUMMARIES

Process Summaries are created and maintained for each process to outline the risks and controls in place in support of the Quality Management System. Where the controls include documented methods or procedures, reference to the procedures are included risk control tables as a method used to control any associated risks.

Each Process Summary includes the identification of the Process Owner who is responsible for managing the process and ensuring risks are suitably controlled.

For each process, the risks that could impact on the achievement of Company Performance Goals are considered and the controls in place to manage/limit/eliminate these risks are identified.

When events are noted where Company Performance is below expectations, the Processes are reviewed to identify the process risks that caused the event.

If a new risk is identified it is added to the Risk Table included in the Process Summary and the needed controls are considered.

If the event was the result of a known risk, the current controls are evaluated to determine if the controls were followed or if additional controls are warranted.

The associated are updated as needed to improve performance. Where control changes require significant effort or support from other process owners, the actions are tracked through Management Review minutes to ensure they are effectively implemented.

5.2 PROCEDURES/FORMS/RECORDS

Where procedures or records are utilized to control risks or are required by ISO9001:2015 they are referenced in risk controls table included in each associated Process Summary.

5.3 CONTROL OF DOCUMENTS

The documents necessary for the effective operation of our quality management system are controlled. The controls ensure that the content of all documents are reviewed and approved prior to use or change and that only current information is accessible.

Documents provided by customers or other sources are reviewed prior to use to ensure they are relevant and accurate.

6 LEADERSHIP

Leadership is committed to this Quality Management System has the ultimate responsibility for its operation and effectiveness. Objectives are established as part of the Management Planning and Review Process and measurements are developed to support them where deemed necessary.

The measurements developed are included in Management Review minutes and are tracked to identify areas for potential improvement.

7 SUPPORT PROCESSES

To ensure that customer requirements are consistently met, the Leadership determines the resources needed to meet requirements, avoid risks and improve performance. Properly skilled and trained people, capable equipment and a suitable work environment are provided to meet our commitments and ensure a safe workplace.

8 OPERATIONAL CONTROLS

The controls needed to ensure operational controls are identified in the Process Summaries associated with each process (as outlined in Section 4.1). Each process control is associated with a risk of achieving performance goals established for the Company.

9 PERFORMANCE ANALYSIS

To aid in the effective and efficient management of our operating system, the Management Team has established the criteria of good performance. Performance is tracked in Management reviews and actions are taken and tracked where needed to support improvements needed.

Analysis includes:

- Company performance is considered bi-annually as part of the Management Review, and;
- Process performance considered as part of the Internal Audit Process.

10 IMPROVEMENT

Actions are identified and tracked in order to ensure processes and the Quality System in general is improving.

Process related actions are initiated and tracked by Process Owners as events having a negative effect on performance are identified and associated with new or known risks. The updating of process controls track the actions taken and the elimination or reduction of these events demonstrate the effectiveness of the actions taken.